



**Committee on Accessible Transportation
Fixed Route Sub-Committee Meeting
Minutes**

Wednesday October 11th, 2023

9:30 – 11:00am

Webex/Virtual Meeting

CAT Members Present:

Jan Campbell
Annadiana Johnson
Patricia Kepler
Adam Kriss
Kris Meagher
Claudia Robertson
Mike Sandell
Ryan Skelton

TriMet Staff & Contractors

Clayton Thompson, Community Engagement Coor.
Luke Norman, Service Planning & Development
Charlie Clark, Manager LIFT Service Delivery
Justin Rossman, Sr. Community Engagement Prog.
Gaylord Salisbury, DIR, Operational Training & Dev
Chuck Slaney, Manager Transportation Training
Joseph Camper, Coorindator ADA Compliance
Michelle Wyffels, Senior Planner
David Bouchard, Admin. Asst.
Mary Hicks, Sr. Admin Asst. TriMet LIFT ATP

Public:

Kathryn Woods

A. 9:30 - CAT Subcommittee Co-Chair Annadiana called the meeting to order.

B. Introductions

9:35 - FY25 Annual Service Plan – Presentation
Luke Norman, Service Planning & Development
Clayton Thompson, Community Engagement Coordinator

TriMets post-pandemic service concept. Changes due to demand and growth in resources. More local services running every 20-30 minutes. Expanded weekend service. New lines serving outlying areas. Reducing service to lower demand, higher income areas, and increasing service in lower income areas and where people need to

travel for jobs. Need to restore some of the pandemic service cuts. Redistribute low performing bus lines and invest in new service. Several changes to fixed route lines through Multnomah, Washington and Clackamas Counties. Maps show which lines are current and the proposed changes. Working hard to address frequency of lines and route extension for working folks.

- September 27 – Round one, outreach
- January 10th – Round two, outreach
- March 27th – Board Hearing
- April 24th - 2nd Hearing and adoption
- August 25 – Start implementation

Public details and open house information:

<https://Trimet.org/plan>

C. Sub-Committee Presentation FY25 questions and Discussion

Annadiana Johnson– Concerned about Route changes, that move or cut lines, and the effects on paratransit riders. Will there still be a line going into Troutdale. (Luke will check into these line changes.)

Claudia – Justin, Please include this presentation into the CAT packets. Check that LIFT service will not be cancelled in these changes. Question regarding lines 23/22 which line # is going to be eliminated. 23 would be eliminated. Will there be Signage changes. Will go in both directions. Every 30 minutes. No permanent schedules at this time. Overhead will provide information as all other stops (no speaker) Line 19 was discontinued and cause problem with people getting to Safeway to shop.

Ryan – There's a general concern anytime there's an extension that changes the geographical area, worry about the given route that will cut off an area that will no longer be served by TriMet/LIFT.

Mike – The concern for route 96 service, low ridership I understand. Does line 96 still go to Wilsonville. We need all day service to

Wilsonville – these are the only connections to Sandy. Line 70 from Milwaukie is also needed for folks coming/going to Dignity Village.

Luke: Please come to the open houses there will be further discussion and we need your input.

Adam: It would be nice to have a “One ride system” where you don’t have to make numerous connections, making connections is not simple due to weather and timing. One ride system would be ideal. I understand Data drives cutting/adding service – challenges dependent on season and time effects the disability community a lot.

Clayton: Multi-year contract – not expected to begin in FY24. Meetings, project proposals, neighborhood association input. Metro is taking the lead on this project. TriMet is getting updates from Metro/PBOT. It is meant to move people faster and farther. Project is similar to our MAX projects.

Kathryn: Thank you for the open houses

Mike: upcoming schedule of open houses, Spanish speakers are needed.

Clayton: Multiple language translators will be there and are available through The Rosewood Initiative.

Claudia: Chat is disabled please provide the link to Justin for the group.

Claudia: Showing line #17, what line serves Holgate. Division is a totally different line to downtown then it used to be. Widespread stops, makes it a really long walk between stops.

Annadiana: The internal data is collected and being shared. Making sure that those who desperately need these lines for medical etc., see these changes as soon as possible.

Mike: 44 is still going to be serving PCC Sylvania, will it still serve Cascade Campus.

Charlie: Paratransit impact early coordination. Benefit – increasing headways, increasing service and giving people better options. We will provide information to those impacted.

D. Questions & Public Comment

Kathryn – A change to 82nd Ave to an FX line, what is going on currently.

Kathryn: Thank you for the open houses

E. Committee Member Issues

Priorities:

1. **Fridays new driver training 12:30pm, (45 min) 17th & Center Street: Kris, Jan, Mike to attend**
2. **Justin** to provide a new driver ADA training calendar.
3. **Mike:** what to do if conflict arises –do we have the ability to deescalate.
4. **Chuck:** will look and see but I will provide some information. Typically the operator will send security or supervisor to the next stop.
5. **Gaylord** – Drivers recertification (assault awareness/descalation) is standard training. It's difficult to Navigate these challenging times. Safety is dealing with things that are unintentional - Security is intentional, like a package being left.
6. **Ryan:** Angry passengers that could elevate to fights on the bus. Look at SOPS.
7. Justin to provide Operator SOPS on security.

8. **Claudia:** Focus on stops - such as 162nd traffic is confusing. Stop is narrow and dangerous for riders. Keep on City of Portland, explaining that there is no room for wheelchairs to move around.

- Elevator Access timeline for the rollout on security system.
- Bus stop amenities – positioning of stops– need consistency! All were different. Some is covered in wayfinding, but want to keep up.
- Ramp Deployment: on schedule for next CAT meeting.
- Adam – please Call Customer Service when you run into problems.

F. 11:03 - Meeting Adjourned